



Hot Foot America Warranty Overview

Hot Foot America L.P. offers comprehensive guarantees on all its products to protect its customers against failures caused by faulty workmanship or materials.

Each product has its own comprehensive warranty with conditions and these are individually stated in the attached pages. They cover only the replacement of product and do not extend to labor or any other associated costs.

Many Hot Foot products have been sold for over 15 years and as such their performance and longevity have been proven by the test of time. However performance is also dependent upon the correct installation and qualified technicians should be used if long-term results are to be achieved. Potential customers are encouraged to contact Hot Foot America for references to qualified applicators.

No Hot Foot product is guaranteed against damage caused by deliberate abuse, vandalism, storms, ice and snow and other "acts of god". They are not warranted if corrosive materials are applied to the products or if their factory supplied finish is altered or coated by such activities as painting as these can be corrosive to the material from which our repellents are made.

All warranty claims should be accompanied by a copy of the original purchase invoice and made in writing to regulations.

Hot Foot® Rite Spikes™ Guarantee

In addition to the statements made in our warranty overview, Hot Foot® America L.P. guarantee RITE SPIKE™ spikes for a period of 5 years against faulty parts and workmanship subject to the following terms;

1. Any damage to Rite Spikes™ caused by environments corrosive to the plastics and metals contained within the Rite Spikes™ product is not covered by this warranty.
2. If correctly fitted using the techniques described in the Hot Foot® America's training manuals, brochures and other media such as video's and CD-ROM's. etc then Rite Spikes is also guaranteed to repel pigeons, crows, Mourning Doves and the smallest gull for 5 years providing it is free of debris and not damaged or changed from its original design.
3. The product is not to be interfered with by any attempt to change its original design or material finish.

HOT FOOT AMERICA L.P.
P.O. Box 1339, Sausalito, CA 94966
Tel: (800) 533-8421 or (415) 789 5135 • Fax: (415) 789 0564