

## **Hot Foot America Warranty Overview**

Hot Foot America L.P. offers comprehensive guarantees on all its products to protect its customers against failures caused by faulty workmanship or materials.

Each product has its own comprehensive warranty with conditions and these are individually stated in the attached pages. They cover only the replacement of product and do not extend to labor or any other associated costs.

Many Hot Foot products have been sold for over 15 years and as such their performance and longevity have been proven by the test of time. However performance is also dependent upon the correct installation and qualified technicians should be used if long-term results are to be achieved. Potential customers are encouraged to contact Hot Foot America for references to qualified applicators.

No Hot Foot product is guaranteed against damage caused by deliberate abuse, vandalism, storms, ice and snow and other "acts of god". They are not warranted if corrosive materials are applied to the products or if their factory supplied finish is altered or coated by such activities as painting as these can be corrosive to the material from which our repellents are made.

All warranty claims should be accompanied by a copy of the original purchase invoice and made in writing to regulations.

## INVISINET GUARANTEE

Hot Foot America L.P. guarantee the "Invisi-Net" for a period of 10 years against faulty workmanship, materials and breakdown by UV light subject to the following terms; -

InvisiNet is not guaranteed against damage caused by :-

- \*deliberate abuse.
- \*foreign material (paint, etc) or chemicals corrosive to the net material (polypropylene) being applied to it.
- \*melting if placed too close to surfaces heated above the melting point of the net (275 degrees F).
- \*vandalism.
- \*acts of god and breakage caused by storms of ice and snow etc.
- \*birds of prey with hooked beaks.

The InvisiNet application must not be tampered with after application is completed by a qualified technician. Poor application workmanship will also render the guarantee invalid, especially if the net is damaged due to poor application workmanship.

All complaints must be accompanied by the original invoice showing proof of purchase and purchase date.

Any claims pursuant to the terms of this guarantee should be sent in writing as soon as practicable after the damage has occurred to the following address:

HOT FOOT AMERICA L.P.
P.O. Box 1339, Sausalito, CA 94966
Tel: (800) 533-8421 or (415) 789 5135 • Fax: (415) 789 0564