



Hot Foot America Warranty Overview

Hot Foot America L.P. offers comprehensive guarantees on all its products to protect its customers against failures caused by faulty workmanship or materials.

Each product has its own comprehensive warranty with conditions and these are individually stated in the attached pages. They cover only the replacement of product and do not extend to labor or any other associated costs.

Many Hot Foot products have been sold for over 15 years and as such their performance and longevity have been proven by the test of time. However performance is also dependent upon the correct installation and qualified technicians should be used if long-term results are to be achieved. Potential customers are encouraged to contact Hot Foot America for references to qualified applicators.

No Hot Foot product is guaranteed against damage caused by deliberate abuse, vandalism, storms, ice and snow and other "acts of god". They are not warranted if corrosive materials are applied to the products or if their factory supplied finish is altered or coated by such activities as painting as these can be corrosive to the material from which our repellents are made.

All warranty claims should be accompanied by a copy of the original purchase invoice and made in writing to regulations.

Hot Foot® Repellent Gel Guarantee

Hot Foot America L.P. guarantee that no target bird will remain on any surface treated by Hot Foot® Gel for a minimum of 2 YEARS providing the product has been correctly applied. This guarantee is subject to the following terms;

1. All surfaces on which gel is to be applied must be properly prepared, including cleaning, sealing against porosity (if applicable), removal of flaking paint etc.
2. The correct bead width must be applied and the gel sprayed with Crystal Coat.
3. Overhead, untreated surfaces can void the warranty if birds can drop fecal and nesting material etc. onto the application below. Birds can move from a treated to an untreated surface thereby wearing an entry corridor into the application. For partial applications use Hot Foot® Spikes.
4. This warranty does not cover product damage due to snow, freezing rain or hail, acts of god and similar circumstances.
5. It is essential that the batch number of Hot Foot® Gel be recorded and provided in the event of a warranty claim. The batch number is clearly stamped on the top of every Hot Foot® Gel Carton.
6. All warranty claims must be made within 2 years of the application and be accompanied by the original invoice showing proof of purchase from an authorized Hot Foot® Distributor. All claims should be made in writing to:

HOT FOOT AMERICA L.P.
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